

The Hospice Team are here to ensure all your Health & Social care needs are met and that you you are involved in every aspect of decisions made in relation to your care.

We adopt a holistic model whenever we deliver patient care which ensures the patient is at the heart of decisions made.

How can I access this service?

Referrals to the Inpatient Unit can be made by any Health Care Professional caring for you.

Please contact your Macmillan Nurse, District Nurse, GP or the Hospice helpline on 01429 855558 for further information.



Alice House Hospice
Serving the communities of
Hartlepool & East Durham

Covid-19 We are continuing to provide essential care for patients. COVID-19 restrictions are subject to change. Please contact us to check on our current policies.

For further information about Inpatient Care please contact the Hospice at:

Alice House Hospice
Alice House
Wells Avenue
Hartlepool
TS24 9DA

Tel: 01429 855555
Fax: 01429 855556

or visit our website at:
www.alicehousehospice.co.uk

Hartlepool Hospice (known locally as Alice House Hospice and formerly Hartlepool & District Hospice) is a charity within England and Wales registered with charity number: 510824.

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Registered office: Alice House, Wells Avenue, Hartlepool, TS24 9DA

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Hartlepool & East Durham



Alice House Hospice

Hospice Inpatient Unit



Providing specialist palliative care for patients and their families.

Caring physically, psychologically, socially and spiritually for patients and their families

Dignity, Respect, Support and Care

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About the Inpatient Unit

The Inpatient Unit provides short term specialist palliative care for up to ten patients and their families within the Hartlepool and East Durham area.

What is Specialist Palliative Care?

A team of professionals will provide patients with individualised care whilst promoting and maintaining the best quality of life possible.

Who do you care for?

Specialist palliative care is provided for anyone living with a life limiting illness such as cancer, chronic obstructive pulmonary disease, multiple sclerosis or end stage heart disease and many more. We take into account the physical, psychological, social and spiritual needs of the patient and family.



Inpatient Room: Our rooms are designed to give a homely feel and help you to feel relaxed and comfortable.

What happens when I stay?

Patients are cared for by our specialist team of doctors, nurses, healthcare assistants, therapists and our social worker. The higher ratio of staff to patients that we employ ensures an excellent quality of service and enables us to provide personalised care for the patient and their family and friends.

Patients are fully involved in decisions about their treatment and care, enabling them to retain dignity and control. This care extends to carers, family and friends.

All staff and volunteers aim to create a relaxed and welcoming environment where there is a balance between specialist clinical expertise and comfort; allowing individual choice wherever possible.

Hospice Catering Team

The Hospice Catering Team are here to ensure your nutritional needs are met but also to offer you choice and control over what you would like to eat and when you would like to have it.



Patient Garden: You and your family can take in some fresh air and sunshine.

Why would I be admitted?

There are many reasons why patients are admitted to the Inpatient Unit. Some come in for the relief of pain or other symptoms associated with their illness and will return home when the problem has been resolved.

Others may be admitted during the last few days/weeks of life when it may be more difficult to provide care at home or this may be a patient's most preferred place of care.

Sometimes a short stay in the Hospice can make a huge difference to how a patient and their family feel and this can be supported through the use of our respite bed and other services provided in the community.

Can I visit before I am admitted?

You and your family are welcome to visit the Hospice to have a look around the Inpatient Unit before you are admitted.

Our rooms are designed to give a homely feel and to help you to feel relaxed and comfortable.

Each room has its own quiet garden space where you can enjoy some sunshine and fresh air.