



Alice House Hospice
Serving the communities of
Hartlepool & East Durham

Alice House Hospice

Annual Review 2020/2021

Dignity, Respect, Support and Care

Trustees & Management

- Chair:** Ray Priestman
- Vice Chair:** Lorna Jones
- Treasurer:** Joanne Regan
- Trustees:** Thomas Chacko
- Robin Armstrong
- Karen Martin
- Jim Ainslie
- Annaliese Barber
- Paul Jones-King
- Clive Shotton



- Chief Executive:** Tracy Woodall
- Senior Management:** Sandra Britten Deputy Chief Executive/Director of Information Governance
- Nicola Haggan Deputy Chief Executive/Corporate Services Senior Manager
- Karen Witherley Retail Senior Manager
- Julie Hildreth Fundraising Senior Manager
- Karen Gibson Clinical Services Senior Manager
- Greg Hildreth Communications Senior Manager
- Kay Burrell Finance Senior Manager

Our Care Activity

During the financial year 2020/21 Alice House Hospice made a vital difference to local people by providing the following care services:

211 referrals to our Inpatient Unit, providing 1,986 bed days to patients for symptom control and end of life care;

34 referrals to our Long Term Care Unit, providing 1,953 bed days to patients with Continuing Healthcare needs;

7 admissions for our Respite Care, providing 65 bed days in our Inpatient Unit and offering a chance for carers and patients to take a break;

Provision of 8 additional IPU beds (commissioned by NHS Tees Valley CCG) from 14.04.21 to 30.11.21 in response to the coronavirus pandemic for the delivery of end of life care for patients that were positive for Covid-19;

Day Hospice was discontinued temporarily due to Covid-19. Day Hospice Telephone Support was provided as an alternative with 150 Telephone Support Calls provided by healthcare professionals;

Social Day Care was discontinued temporarily due to Covid-19. Day Care Telephone support was provided as an alternative with 238 Telephone Support Calls provided by healthcare professionals;

953 individual Homecare visits bringing Hospice quality care to people in their own homes;

Assisting adults, young people and children coping with the loss of a loved one through our Community Bereavement Service. Support included 205 referrals with 1,248 individual counselling sessions;

Answering 76 calls to the Hospice Helpline, which is designed to support people affected by a life-limiting illness as well as health professionals;

361* Holistic Therapy Sessions delivered helping to reduce isolation in a calming and creative atmosphere. *service launched July 2020

Financial Summary

Our running costs for

2020/21 were:	£3,419,039
Care activities	£2,815,146
Fundraising	£603,893

Our income for

2020/21 was:	£3,711,070
Voluntary gifts	£700,444
Events, campaigns, sales	£69,292
Charity shops and merchandise	£358,575
Lottery	£238,663
Legacies	£108,196
Grants	£476,128
Charitable activities	£1,759,772

The information above is provided to show details of income and expenditure in the year, it does not represent the statutory financial statements but a summary of the information extracted from the statutory financial statements. The summary may not contain sufficient information to allow for a full understanding of the financial affairs of the Charity. For further information the full financial statements and the Auditors' Report on these financial statements should be consulted. For a copy of the statutory financial statements please contact the Chief Executive on 01429 855555.

An audit of the full accounts has taken place and the Auditors' Report gave an unqualified opinion. The annual report and financial statements will be submitted to Companies House and the Charity Commission in the near future.



Signed by Ray Priestman,
Chair of Trustees on 26/09/2021