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CONTACT US



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Hartlepool Hospice Ltd is known locally as Alice House Hospice, formerly
Hartlepool & District Hospice.
Registered Charity Number : 510824 | Registered Company Number : 1525658

Transfer to Alice House



Providing dignified End of Life
care for patients and their
families

Caring physically,
psychologically, socially and
spiritually for patients and their
families

About Transfer to Alice House Hospice

Alice House Hospice has been commissioned to provide two short term hospice beds for patients within a hospital or community setting whose preferred place of care at the end of life where possible would be in a hospice setting.

Before coming to Alice House Hospice, the hospital or community referrer will conduct an assessment to make sure the hospice is the next step for you or your loved one.

There is no limitation on visiting. However, we recommend two visitors at a time as it can be very tiring for patients and consideration must be given to other patients, residents and families.



Dignity, Respect, Support and Care

Why is a Hospice different?

A Hospice not only takes care of a person's physical needs, they consider their emotional, spiritual and social needs too.

This is called holistic care and uses a multi-disciplinary team approach to meet a person's care needs effectively.

A Hospice supports families and close friends both during a person's illness and in bereavement.



What happens when I stay?

Patients are cared for by our specialist team of doctors, nurses, senior health care assistants and health care assistants.

Alice House Hospice have a higher ratio of staff to patients to ensure an excellent quality of service and enables us to provide holistic personalised care for the patient and their families and friends.

Patients are fully involved in decisions about their treatment and care, enabling them to retain dignity and control. This care extends to family and friends.

All staff and volunteers aim to create a relaxed and welcoming environment where there is a balance between specialist clinical expertise and comfort, allowing individual choice wherever possible.



What are our Values?

- We value each person as an individual.
- The patient is at the heart of all of our activities.
- We believe in the importance of celebrating life and relationships.
- We will demonstrate integrity and professionalism at all times.
- We will be modern and progressive and seek out new opportunities to develop our services.
- We will strive to be the best we can and encourage staff and volunteers to actively seek opportunities for personal growth and development.
- We will exercise responsible financial management to ensure long-term sustainability.

What is our Mission?

To provide services that add value to life and make a difference to patients and their families.

The Hospice Catering Team

The Hospice catering team are here to ensure the nutritional needs of patients are met but also to offer choice and control over what the patient would like to eat and when they would like to have it.

As some family members chose to stay with their loved ones at the end of their life, visitors may wish to eat at the Bistro. The Bistro is open 9am until 5pm (Closed 2pm until 3pm) every day where meals and snacks can be purchased.

Outside of these hours you are able to order a take away from one of the many services within Hartlepool. Please ask a member of staff for a selection of menus.

